

## Responsibilities continued

### Residents

A summary of some of the key responsibilities are:

- No cats
- Comply with the Owners Corporation Rules and Design Guidelines
- Insurance for your home and contents
- Nature strip establishment and maintenance
- Rabbit management within your property
- Trees located on your nature strip that obstruct your proposed driveway location
- Trees located in your property that overhang the footpath or your neighbours property

### Owners Corporation Committee

Chairperson: (chairperson@waterways.com.au)

Secretary: (secretary@waterways.com.au)

If you have any other queries please do not hesitate to contact the Ace customer service team:

Email: info@waterways.com.au or 8586 1300

### My-Community

My-Community is the Owners Corporation portal for owners. The site includes community event updates as well as community forum and individual lot details. You just need an email address to join. Send us an email at info@waterways.com.au and we will send you an invitation to join.

### Owners Corporation Manager

Ace Body Corporate Consulting

Level 1, 222 Beach Rd

Mordialloc

info@waterways.com.au or 8586 1300

## Information for Residents

### Who Does What at



Waterways is an Owners Corporation, but it doesn't own any common property. All the land other than what is on your title is Crown Land managed by City of Kingston, Vic Roads or Melbourne Water. However a contract is in place between the Owners Corporation and the City of Kingston for the maintenance of all open space and some facilities at Waterways. The City of the Kingston is still responsible for all other council assets like the management of the road and footpath infrastructure, nuisance, parking, noise and other amenity issues. Melbourne Water is responsible for the water bodies/wetlands and the Police are responsible for public safety and behaviour.

[info@waterways.com.au](mailto:info@waterways.com.au)

## Who does what at Waterways

### Owners Corporation

**A summary of some of the key responsibilities are:**

- Cat management if location of cat is unknown
- Compliance (nonconformance with Owners Corporation Rules)
- Insurance (Public Liability, Directors, Industrial Risks and Infrastructure)
- Irrigation (fountains not working, leaks, broken pipes, sprinkler heads)
- Lighting (amenity lighting bridge, fountain, BBQ and other amenity lighting)
- Nature strips other than your own (Argyle area has some nature strip gardens maintained)
- Park furniture (benches, tables and seats)
- Paths (all weather paths in parks and around lake)
- Street and Park Trees (removal of dead or diseased trees and removal of dropped branches)
- Rabbit Management Program to public open space
- Rubbish (dumped on private vacant lot)
- Vacant lot mowing to those lots who subscribe (basic service, batch job lot)
- Public Open space management, parks, gardens, BBQ's, playgrounds

**Action: Incidents can be reported to ACE customer service team by calling 9587 2857 or emailing [info@waterways.com.au](mailto:info@waterways.com.au)**

### Melbourne Water

**A summary of some of the key responsibilities are:**

- Water quality – management of Blue Green Algae
- Weed management within the water bodies
- Permits for contractors to use/access to water bodies
- Recreational activities relating to the water bodies
- Flora and Fauna management of the wetlands area – including burning off and rodent control

**Action: Incidents can be reported to their customer service team by calling 131 722 or via their website "contact us" <http://www.melbournewater.com.au/>**

### Police

**A summary of some of the key responsibilities are:**

- Speeding
- Noise after hours
- Safety at anytime

**Action: Emergency call 000**  
**General complaints can be reported to Mordialloc Police by calling 9588 2988 or emailing [mordialloc.uni@police.vic.gov.au](mailto:mordialloc.uni@police.vic.gov.au). Police email addresses are not monitored 24-hours, seven days a week and should not be used to report a crime.**

### City of Kingston

**A summary of some of the key responsibilities are:**

- Cat management if the location of the cat is known
- Bus shelter damage
- Compliance (nonconformance with approved Town Planning Permit)
- Dogs not on leash
- Dead animal removal – report location
- Footpath (concrete) maintenance – report location
- Street lighting (or call Alinta Energy on 13 20 99 direct) – report location of light out
- Nature strip hazards or planting requirements
- Noise (including model airplanes)
- Parking on nature strip or parklands – report rego and frequency
- Parking of commercial vehicles (trucks greater than 4.5 tonnes or longer than 7.5m) – report rego and driver location
- Satellite Dishes not compliant with planning permit
- Street signage (street names, speed signs) – report damage
- Storm water drainage from streets – report flooding
- Roads – report damage and hazards
- Rubbish dumped

**Action: Incidents can be reported to their customer service team by calling 1300 653 356 or emailing [info@kingston.vic.gov.au](mailto:info@kingston.vic.gov.au)**